

MINUTE EXTRACT from a meeting of the CABINET held in the Abbey Room, Stenson House, London Road, Coalville, LE67 3FN on TUESDAY, 26 AUGUST 2025

Present: Councillor R Blunt (Chair)

Councillors M B Wyatt, T Gillard, A C Saffell and A C Woodman

Officers: Mr A Barton, Ms K Hiller, Ms H Panter, Mr P Stone, Mrs A Thomas and Mrs R Wallace

39. PERFORMANCE MONITORING REPORT - QUARTER 1

The Leader of the Council presented the report.

The Housing, Property and Customer Services Portfolio Holder provided an update on the continuing improvement in key performance indicators in relation to the housing service and tenant satisfaction. In relation to Customer Services, the response times were continuing to improve, and customer care training was being rolled out to all staff. He then provided an update on behalf of the Finance and Corporate Portfolio Holder. It was noted that the completion of the 2023/24 accounts was on track for the end of August and then work to begin on the 2024/25 accounts immediately. Work was also ongoing with the finance system and the transformation project.

The Business and Regeneration Portfolio Holder advised that the services had continued to deliver against the targets.

The Planning Portfolio Holder advised that all the targets for the Planning Service were within target for the fifth quarter in a row.

The Communities and Climate Change Portfolio Holder advised on the positive impact of the 'Love Your Neighbourhood' project on the community, the success of the solar panel installation at the Whitwick and Coalville Leisure Centre, and the continuing tree planting across the District.

Members were thanked for their comments, which would be presented to Corporate Scrutiny Committee on 4 September 2025.

The meeting commenced at 5.00 pm

The Chairman closed the meeting at 5.22 pm

Chair's initials