

## 2020-21 Council Budget Consultation - Housing Revenue Account: Interim report

This report was created on Wednesday 22 January 2020 at 09:42.

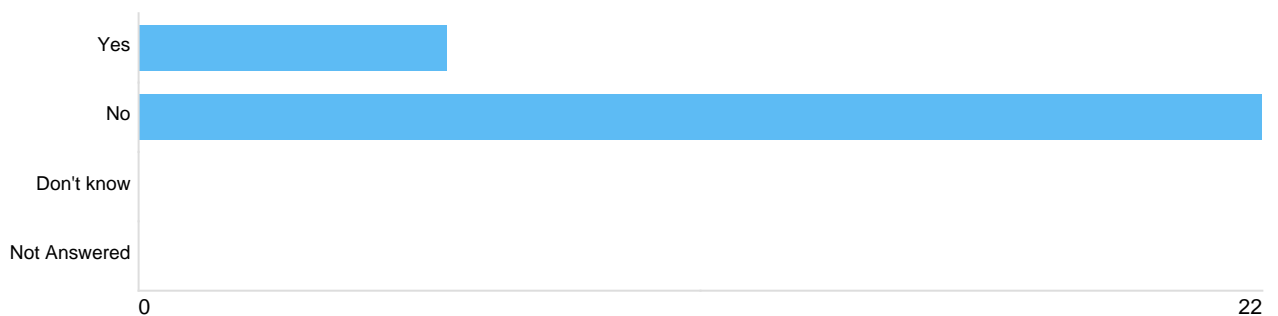
**The consultation had not yet closed when this report was generated. As such, this report may not accurately reflect the final distribution of responses, and should be treated as interim only.**

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### Question 1: Do you live in a property owned by NWLDC?

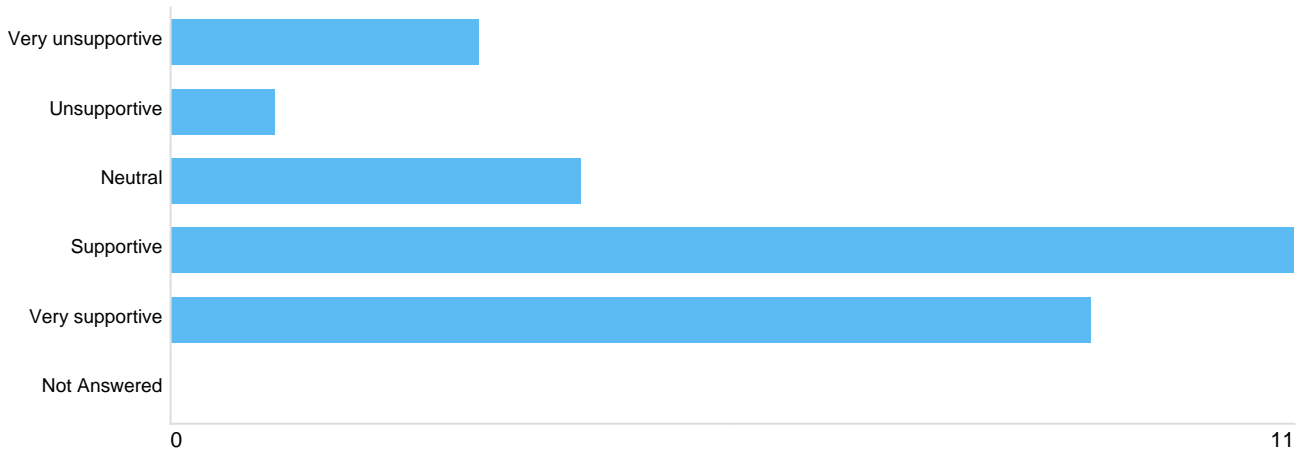
#### *Do you live in a property owned by the Council?*



Option	Total	Percent
Yes	6	21.43%
No	22	78.57%
Don't know	0	0%
Not Answered	0	0%

**Question 2: We are planning to increase the rents we charge by 2.7%.**

*How supportive are you of this increase?*



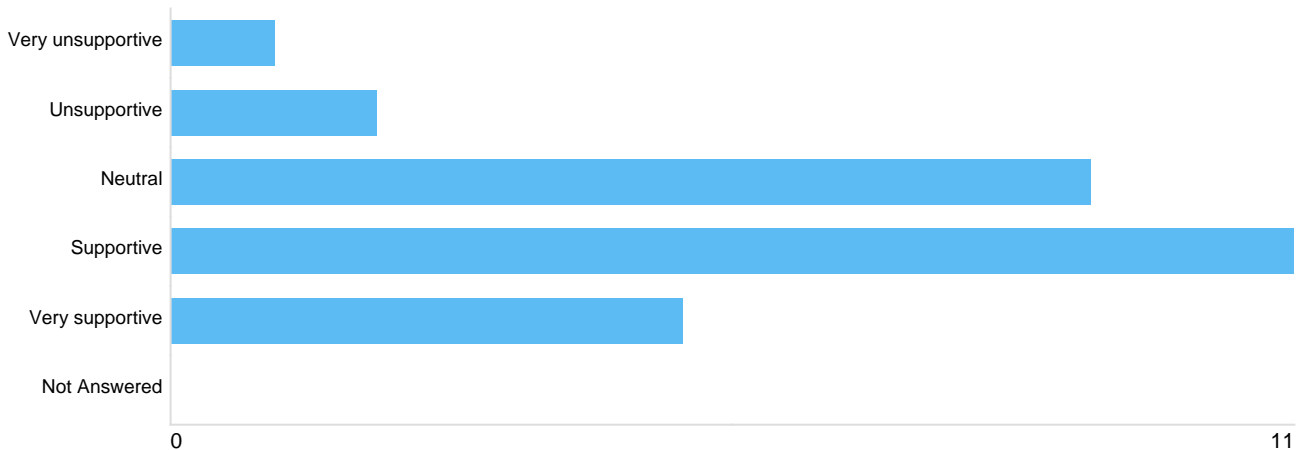
Option	Total	Percent
Very unsupportive	3	10.71%
Unsupportive	1	3.57%
Neutral	4	14.29%
Supportive	11	39.29%
Very supportive	9	32.14%
Not Answered	0	0%

**What comments would you like to make about the proposed rent increases?3. What comments would you like to make about the proposed rent increases?**

There were **10** responses to this part of the question.

**Question 3: Some tenants pay for particular services we provide that are only relevant to them, known as service charges.**

*How supportive are you of these changes?*



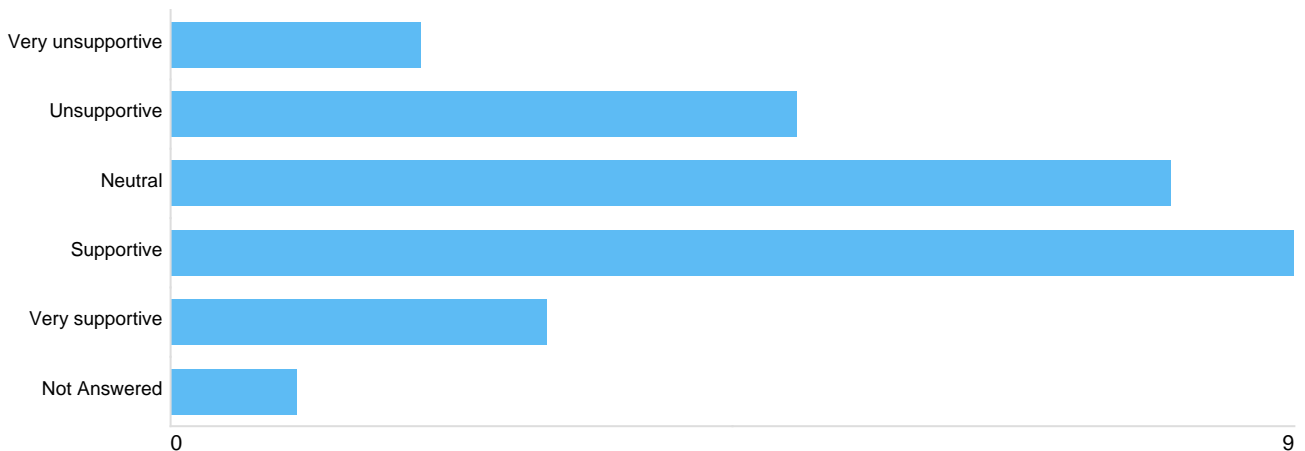
Option	Total	Percent
Very unsupportive	1	3.57%
Unsupportive	2	7.14%
Neutral	9	32.14%
Supportive	11	39.29%
Very supportive	5	17.86%
Not Answered	0	0%

**What comments would you like to make about the proposed changes to service charges? (If you would like to comment on a particular charge, please clearly note which charge you are referring to).**

There were **10** responses to this part of the question.

**Question 4: We also charge for a number of optional services we provide, which are listed in the table below.**

**How supportive are you of this increase?**



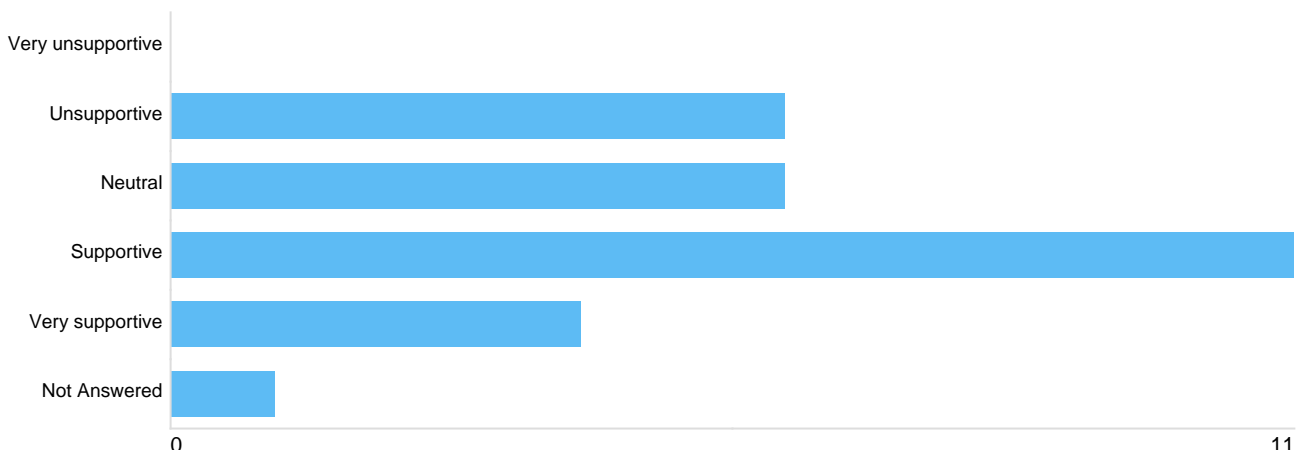
Option	Total	Percent
Very unsupportive	2	7.14%
Unsupportive	5	17.86%
Neutral	8	28.57%
Supportive	9	32.14%
Very supportive	3	10.71%
Not Answered	1	3.57%

**What comments would you like to make about the proposed changes to our optional charges?**

There were **9** responses to this part of the question.

**Question 5: Overall, we expect to spend £15.5 million in 2020-21 on our day to day activities.**

**How supportive are you of these service developments?**



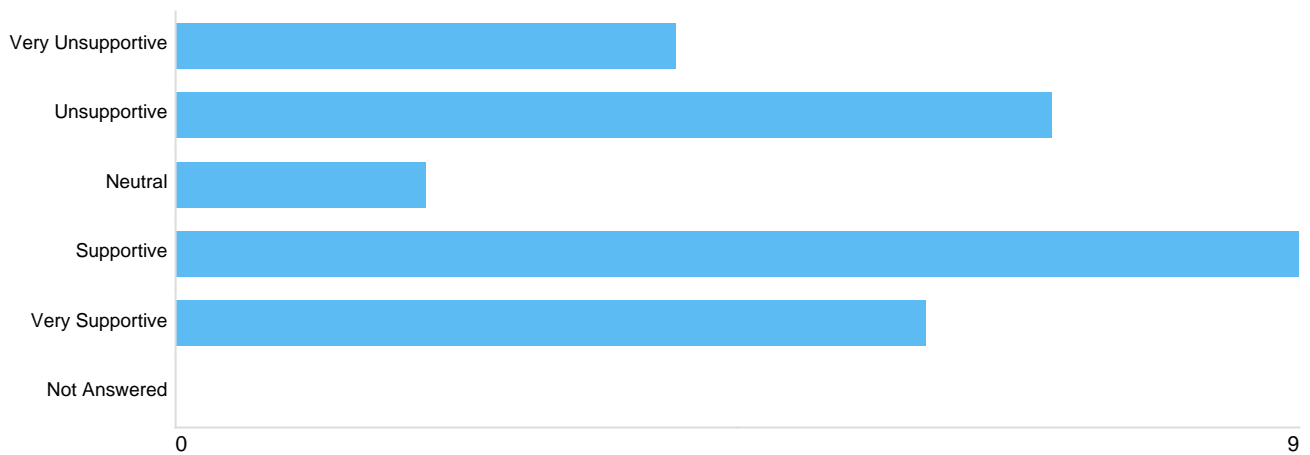
Option	Total	Percent
Very unsupportive	0	0%
Unsupportive	6	21.43%
Neutral	6	21.43%
Supportive	11	39.29%
Very supportive	4	14.29%
Not Answered	1	3.57%

**What comments would you like to make about on these service developments? (If you would like to comment on a particular service development, please clearly note which element you are referring to).**

There were 5 responses to this part of the question.

**Question 6: In 2020-21 we plan to spend £10.8 million on large projects, such as new houses or major upgrades to our existing houses.**

**How supportive are you this proposal?**

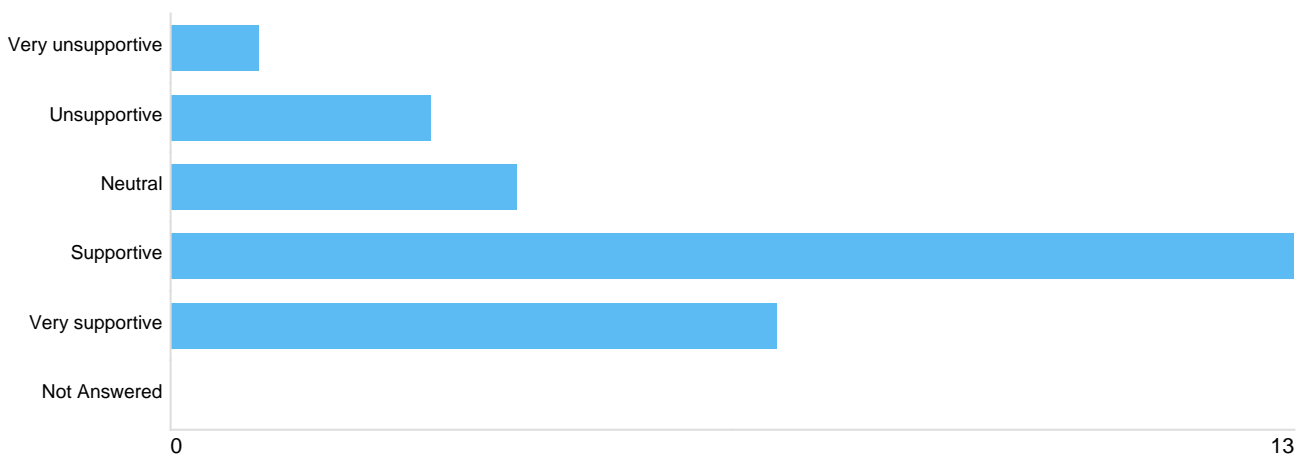


Option	Total	Percent
Very Unsupportive	4	14.29%
Unsupportive	7	25.00%
Neutral	2	7.14%
Supportive	9	32.14%
Very Supportive	6	21.43%
Not Answered	0	0%

**What comments would you like to make about our plans to build new council homes?**

There were 18 responses to this part of the question.

**How supportive are you this proposal?**

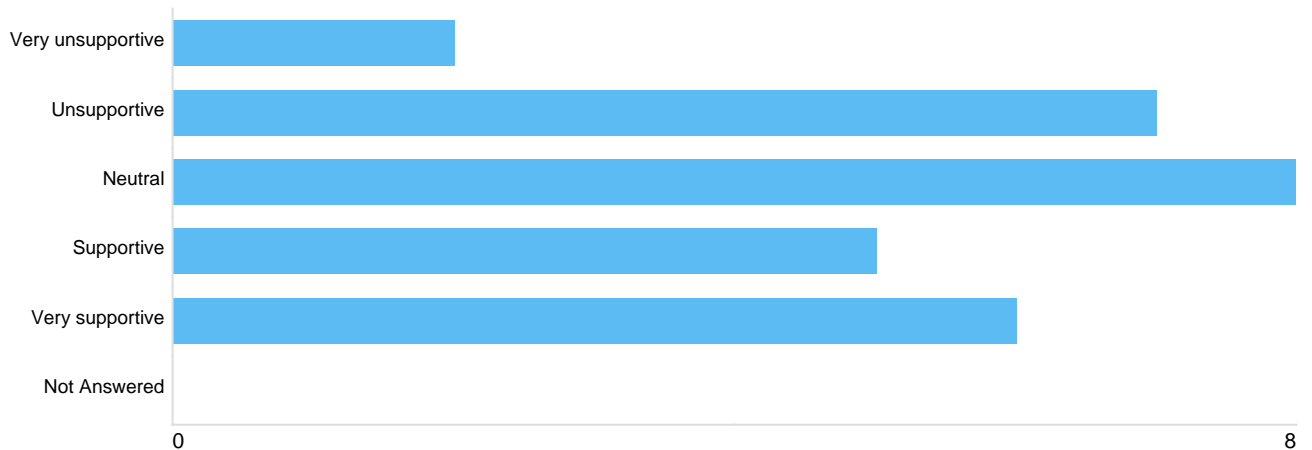


Option	Total	Percent
Very unsupportive	1	3.57%
Unsupportive	3	10.71%
Neutral	4	14.29%
Supportive	13	46.43%
Very supportive	7	25.00%
Not Answered	0	0%

**What comments would you like to make about our plans to improve our existing homes?**

There were 11 responses to this part of the question.

**How supportive are you this proposal?**

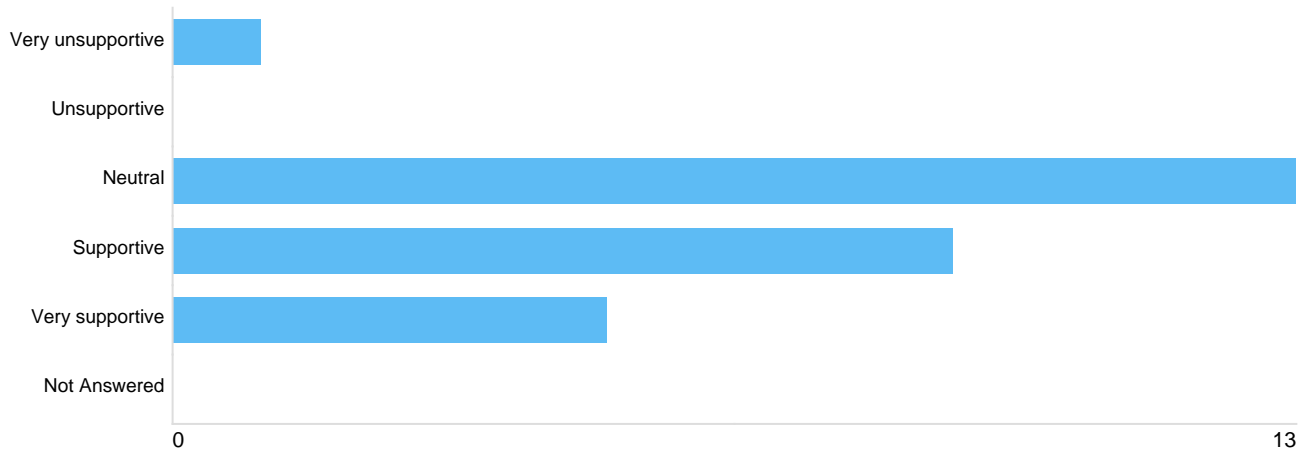


Option	Total	Percent
Very unsupportive	2	7.14%
Unsupportive	7	25.00%
Neutral	8	28.57%
Supportive	5	17.86%
Very supportive	6	21.43%
Not Answered	0	0%

**Do you have any suggestions for what this pilot project should involve?**

There were 12 responses to this part of the question.

**How supportive are you of this expenditure?**



Option	Total	Percent
Very unsupportive	1	3.57%
Unsupportive	0	0%
Neutral	13	46.43%
Supportive	9	32.14%
Very supportive	5	17.86%
Not Answered	0	0%

***What comments would you like to make about our spending plans? (If you would like to comment on a particular element of our spending, please clearly note which element you are referring to).***

There were **2** responses to this part of the question.