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Meeting	CORPORATE SCRUTINY COMMITTEE
Time/Day/Date	6.30 pm on Wednesday, 7 December 2022
Location	Council Chamber, Council Offices, Coalville
Officer to contact	Democratic Services

AGENDA

Item	Pages
1. APOLOGIES FOR ABSENCE	
2. DECLARATION OF INTERESTS	
Under the Code of Conduct members are reminded that in declaring interests you should make clear the nature of that interest and whether it is a disclosable pecuniary interest, registerable interest or other interest.	
3. PUBLIC QUESTION AND ANSWER SESSION	
To receive questions from members of the public under rule no.10 of the Council Procedure Rules. The procedure rule provides that members of the public may ask any question on any matter in relation to which the Council has powers or duties which affect the District, provided that three clear days' notice in writing has been given to the Head of Legal and Support Services.	
4. MINUTES	
To approve and sign the minutes of the meeting held on 8 June 2022.	3 - 6
5. ITEMS FOR INCLUSION IN THE FUTURE WORK PROGRAMME	
To consider any items to be included in the work programme. The plan of forthcoming Cabinet decisions and the current work programme are attached for information.	7 - 20
6. 2022/23 QUARTER 1 AND 2 PERFORMANCE REPORT	
Report of the Head of Human Resources and Organisational Development	21 - 76
7. CUSTOMER SERVICES - PERFORMANCE AND FUTURE APPROACH	
Report of the Strategic Director	77 - 98

Circulation:

Councillor N Smith (Chairman)
Councillor V Richichi (Deputy Chairman)
Councillor J G Simmons
Councillor E G C Allman
Councillor D Bigby
Councillor A J Bridgen
Councillor G Hout
Councillor A C Saffell
Councillor S Sheahan
Councillor M B Wyatt