

Harborough District Council.

Hinckley and Bosworth Borough Council,

North West Leicestershire District Council,

Working in Partnership to provide better services...

Meeting Joint Committee

Time/Date 3.30 pm on Thursday, 23 JUNE 2022

Location Council Chamber, Council Offices, Whitwick Road, Coalville

Officer to contact Democratic Services (01530 454512)

All persons present are reminded that the meeting may be recorded and by attending this meeting you are giving your consent to being filmed and your image being used. You are kindly requested to make it known to the Chairman if you intend to film or record this meeting.

The Monitoring Officer would like to remind members that when they are considering whether the following items are exempt information under the relevant paragraph under part 1 of Schedule 12A of the Local Government Act 1972 they must have regard to the public interest test. This means that members must consider, for each item, whether the public interest in maintaining the exemption from disclosure outweighs the public interest in making the item available to the public.

AGENDA

Item Pages

1. ELECTION OF CHAIRMAN

To elect a Chairman for the ensuing municipal year.

2. ELECTION OF DEPUTY CHAIRMAN

To elect a Deputy Chairman for the ensuing municipal year.

3. APOLOGIES FOR ABSENCE

To receive and note any apologies for absence.

| Item | | Pages |
|------|---|---------|
| 4. | DECLARATIONS OF INTEREST | |
| | Under the Code of Conduct members are reminded that in declaring interests you should make clear the nature of that interest and whether it is a disclosable pecuniary interest, registerable interest or other interest. | |
| 5. | MINUTES | |
| | To confirm and sign the minutes of the meeting held on 28 April 2022. | 3 - 4 |
| 6. | FINAL OUTTURN 2021/22 | |
| | The report of the S151 Officer | 5 - 10 |
| 7. | 2022/23 END OF YEAR PERFORMANCE REPORT | |
| | The report of the Head of the Partnership. | 11 - 32 |
| 8. | SCHEDULE OF MEETINGS 2022/23 | |
| | The report of the Democratic Services Officer | 33 - 36 |
| 9. | FORWARD PLAN | |
| | To note the Joint Committee's Forward Plan | 37 - 38 |
| | | |

Circulation:

Councillor R Ashman
Councillor R D Bayliss
Councillor D Bill (Chairman)
Councillor P Dann (Deputy Chairman)
Councillor J Hallam
Councillor K Lynch

MINUTES of a meeting of THE LEICESTERSHIRE PARTNERSHIP REVENUES AND BENEFITS JOINT COMMITTEE held in the The Symington Building, Adam and Eve Street, Market Harborough on THURSDAY, 28 APRIL 2022

Present: Councillor D Bill (Hinckley and Bosworth) (Chairman)

Councillors R Ashman (North West Leicestershire), R D Bayliss (North West Leicestershire), P Dann (Harborough), J Hallam (Harborough) and K Lynch (Hinckley & Bosworth)

Officers: Mr A Wilson (HBBC), Mrs J Kenny (HBBC), Mr C Mason (HDC) and Mrs C Hammond

29. APOLOGIES FOR ABSENCE

There were no apologies received.

30. DECLARATIONS OF INTEREST

There were no interests declared.

31. MINUTES

Consideration was given to the minutes of the meeting held on 20 January 2022

It was moved by Councillor P Dann, seconded by Councillor R D Bayliss and

RESOLVED THAT:

The minutes of the meeting held on 20 January 2022 be approved and signed by the Chairman as a correct record.

32. FINANCIAL PERFORMANCE TO FEBRUARY 2022

Mr A Wilson presented the report to members. He advised that there was an underspend of just under £47k at the end of February and that as the back dated pay rise had had been applied the salaries were overspent. It was expected that there would be a year end saving of £32k as at 31 March 2022.

In response to a question from Councillor R D Bayliss, Mr Wilson advised that some of the savings had arisen due to Covid, such as car allowance etc. and as the partnership returned to normality, the budgets would be spent.

By affirmation of the meeting it was

RESOLVED THAT:

The financial performance of the Partnership be received and noted.

33. PERFORMANCE SUMMARY REPORT FEBRUARY 2022

Mrs J Kenny presented the report to members. She noted that the partnership had been very busy with the annual billing. In terms of the performance it was noted that recovery collection for both Council Tax and Business Rates was improving, but it was not quite back up to the normal pre-covid levels. It was reported that both HBBC and NWLDC were just shy of their targets and that Harborough had met theirs. In terms of Benefits performance, not all targets had been hit, but all were in a sound tolerance level.

Members were advised that there had been a good take up of the Test & Trace scheme payments, which had now closed, as with the payments for the Omicron Leisure and Hospitality grant. The team was now working towards delivering the new Covid 19 Additional Relief Fund and gearing up for the Energy Rebate Scheme for properties in bands A-D.

Officers provided an update on how residents, who did not pay their Council Tax by direct debt, would be able to claim their refund.

Mr A Wilson updated members on the discretionary relief funding and the amounts each authority had been received. It was noted that it was for households in E-H where residents were facing financial difficulty and bands A-D if top ups were required. He noted some residential dwellings would not be eligible such as student residences, and that work was being carried out to finalise the policies.

RESOLVED THAT:

The Performance Summary Report February 2022 be noted.

34. FORWARD PLAN

Consideration was given to the Joint Committee's forward plan.

It was noted that there would be reports coming froward from the new internal auditors and the work that had been carried out in relation to the Grant Fraud Work.

Mrs J Kenny updated members on discussions that had taken place with other authorities in relation to joining the partnership with an update to come to a future meeting.

RESOLVED THAT:

The Joint Committee's forward plan be noted.

35. DATE OF THE NEXT MEETING

Members noted the dates and venues of the future meetings.

The meeting commenced at 3.39 pm

The Chairman closed the meeting at 3.57 pm



Leicestershire Partnership Revenues & Benefits

Final Outturn 2021/22

Joint Committee

1. PURPOSE OF THE REPORT

1.1 To inform the Joint Committee of the financial performance of the Partnership for the year to 31 March 2022.

2. RECOMMENDATION

- 2.1 The Committee is asked to note financial performance of the Partnership for the year to 31 March 2022, and
- 2.2 To approve the transfers to earmarked reserves

3. INFORMATION

Budget Position

- 3.1. The outturn position of the Partnership has been outlined in **Appendix 1** to this report. The key headlines have been detailed below for information.
- 3.2. As at 31 March 2022, the Partnership had a net underspend on the budget of £94,355.

| Table 2 | Budget 31 March 2022 | Actual to 31 March 2022 | Variance to Date | Timing Differences | Variance after Timing Differences |
|-------------------------|-------------------------|----------------------------|---------------------|-----------------------|---|
| INCOME | (£3,750,216) | (£3,876,787) | (£126,571) | £0 | (£126,571) |
| EXPENDITURE | £3,750,216 | £3,782,433 | £32,217 | £0 | £32,217 |
| Over / (Under) Spend | £0 | (£94,355) | (£94,355) | £0 | (£94,355) |

- 3.3 The key variances to 31 March 2022 to bring to the attention of the Joint Committee are:
 - Refund of Court Costs £162,000, which have been already refunded to partners.
 - Underspends of:
 - > £18,000 for postage
 - > £13,000 for printing and stationary
 - ➤ £79,000 on ICT software and equipment upgrade (Covered by reserve)
 - > £45,000 for FERIS
 - ➤ £20,000 liability expenses
 - Overspends:
 - > Payroll £13,000
 - Audit work on fraud checks for grants paid £25,000(net)
- 3.4 There is a direct link between partner contributions and expenditure incurred and therefore partner contributions have been adjusted by £183,000 to reflect the actual expenditure to date.

4 Reserves Position

| Table 2: Reserves | General | Earmarked | Total |
|---|----------|-----------|----------|
| Balance bfwd from 2020/21 | £244,082 | £154,942 | £399,024 |
| Transfers from Reserves to reduce contributions | -£79,292 | | -£79,292 |
| Set aside COVID post payment review work | | | £0 |
| Use of COVID Review Reserve | | -£50,000 | -£50,000 |
| Review on Automation | -£25,000 | £25,000 | £0 |
| Agency Cost/ Back Fill | -£40,000 | £40,000 | £0 |
| Transfers from Earmarked Reserves (IT costs) | | -£82,350 | -£82,350 |
| Carry forwards used in 2021/22 | -£50,146 | | -£50,146 |
| Transfers to Reserves | £94,355 | | £94,355 |
| Transfer to FERIS Reserve | -£44,626 | £44,626 | £0 |
| Expenditure Carry forwards to 2022/23 | £0 | | £0 |
| Closing Balance 2021/22 | £99,372 | £132,218 | £231,590 |

- 4.2 The General fund position includes the £50,000 agreed minimum balance, which leaves a balance of £49,372 not yet allocated.
- 4.3 It is recommended that this £49,372 is placed in an earmarked reserve and used to cover project management costs relating mainly to the single employer project and expansion of the partnership.
- 4.4 The remaining earmarked reserves are given in the table below. Note there is £40,000 in the Agency Cost / Back fill reserve to be used to cover the need to have additional support for recovery and the pressure of government schemes, such as Energy Rebate and CARF applications. If this is not enough a request may be made for some of the new burdens funding provided for this purpose later in the year.

| Review on Automation | £25,000 |
|-------------------------------|----------|
| Agency Cost / Back Fill | £40,000 |
| Transfer to FERIS Reserve | £44,626 |
| ICT Reserve - ICT equipment & | £22,592 |
| Server | |
| Total | £132,218 |

Appendix 1: Leicestershire Revenues & Benefits Partnership Monitoring Report to 31st March 2022

| Expenditure / Income Type | 2020/21 Latest Budget to Date | Actual to Date | Variance after Timing Differences | 2021/22 Total Estimate (Original) | 2021/22 Total Estimate (Revised) |
|--|----------------------------------|----------------|---|---|--|
| | £ | £ | £ | £ | £ |
| Employees | 2,698,460 | 2,716,380 | -17,920 | 2,698,460 | 2,698,460 |
| Premises Related Expenditure | 97,220 | 95,965 | 1,255 | 97,220 | 97,220 |
| Transport Related Expenditure | 20,000 | 6,733 | 13,267 | 20,000 | 20,000 |
| Supplies & Services | 858,710 | 932,741 | -74,031 | 853,190 | 858,710 |
| Central & Administrative Exp | 31,200 | 30,615 | 585 | 31,200 | 31,200 |
| Revenue Income | -3,620,778 | -3,618,349 | -2,429 | -3,700,070 | -3,620,778 |
| Approved Cfwds | -50,146 | -50,146 | 0 | 0 | -50,146 |
| Transfer from Reserves | -79,292 | -79,292 | 0 | 0 | -79,292 |
| Transfer from Reserves Covid Grant review | 0 | -50,000 | 50,000 | | 0 |
| Transfer from reserves to cover ICT Server Costs | 0 | -33,000 | 33,000 | | |
| Transfer from reserves to cover cost of ICT Kit | 0 | -46,000 | 46,000 | | |
| Other Expenditure - FERIS | 44,626 | 0 | 44,626 | 0 | 44,626 |
| Other Income - FERIS | 0 | 0 | 0 | 0 | 0 |
| | | | 0 | 0 | 0 |
| Sum: | 0 | -94,355 | 94,355 | 0 | 0 |

| Exp | lanat | tions |
|-----|-------|-------|
| | | |

| Explanations | Variance at 31/03/22(Over) / Under Spend £ | Explanation £5k+ |
|---|---|---|
| Salaries | -15,000 | Over spend due to agreed pay award (1.75%) that was not budgeted for |
| Training | -3,000 | Variance > £5k |
| Premises Related Expensiture | 1,000 | Variance > £5k |
| Car Allowances | 13,000 | Travelling expenses lower than anticipated due to reduced travel |
| Computer Software Maintenance & Upgrade | 19,000 | ICT Costs lower than anticipated |
| Computer Software Maintenance & Upgrade - | -65,000 | Additional Cost of ICT Kit |
| Computer Software Maintenance & Upgrade | -33,000 | ICT Capital Costs as agreed to be funded from reserves |
| Computer Consumables | 5,000 | Variance > £5k |
| Flexible working | 4,000 | Variance > £5k |
| Printing & Stationery | 13,000 | Printng costs lower than anticipated |
| Postages | 18,000 | Postage costs lower than anticipated due to lower volumes and posting unit costs have not increased as much as anticipated |
| Audit Fees (Additional Fees) | -75,000 | Additional Audit Fees incurred relating to Grant verifications |
| Liability Expenses | 20,000 | The Courts have reduced the summons cost fee per case |
| Remote Access | 10,000 | No new Key Fobs required in 2022/23 |
| Subscription | 4,000 | Variance > £5k |
| Minor Variances | 6,000 | Other Minor Variances |
| Central & Administrative Exp | 1,000 | Variance > £5k |
| Additional Income received from Courts | 162,000 | Refund of over charged Court fees |
| Other Income | 18,000 | Income received to cover additional cost included above |
| Contributions | -183,000 | There is a direct link between partner contributions and expenditure incurred and therefore partner contributions have been adjusted to reflect the actual expenditure to date. |
| Transfer from Reserves Covid Grant review | 50,000 | Transfer from Reserves to cover additional audit costs associated grant verification as a result of COVID |
| Transfer from Reserves for ICT Costs | 33,000 | Transfer from Reserves to cover ICT Server costs |
| Transfer from Reserves to cover cost of ICT Kit | 46,000 | Transfer from Reserves to cover cost of ICT Kit - Laptops etc |
| Net Other Expenditure & Income - FERIS | 45,000 | Fraud and Error Reduction Incentive Scheme (FERIS) A budget of £45k has been bfwd from 2020/21 - Monies to be placed in |
| | 94,000 | |

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Revenue and Benefit Service

2022/23 End of Year Performance Report

Last financial year given the unprecedent circumstances the partnership has delivered the following achievements which is over and above our day-to-day operational requirements.

Test and Trace Isolation £500 payments

1,061 direct payments were made amounting to £530,500. However, in total we handled a total of 3,331 applications

Preparations underway for £150 Energy Rebate Grant

Leaflet included in all council tax bills to advise of the scheme and ongoing comms to customers encouraging them to sign up for Direct Debit

Omicron Hospitality and Leisure Grants Payments

508 direct payments made amounting to £1,678,109

Restart Grant 1 payments

526 direct payments made amounting to £1,618,797

Business Rates Retail and Hospitality 66% Relief Scheme

Awarded through Business Rates. This involved awarding 100% in the first instance and then reducing to 66% for the last 9 months of the year

Amount awarded £8,186,352

County Council £60 Housing Support Grant with amounts credited directly to council tax accounts

6,857 individual payments awarded amounting to £411,420 including the issue revised council tax bills

Council Tax Boundary Changes for Harborough 'Community Governance Review'

475 property changes to include accompanying letter including annual 22/23 demand notice

Restart Grant 2 payments

1,121 direct payments made amounting to £10,402,000

Business Rates CARF (Covid Additional Relief Fund)

This is currently being prepared

Caseload Analysis

| | | | | | | Cas | eload Dat | a | | T | | | |
|--------------|-----------------------|--------------------------------|--------------------|--------------------------------|---------------------|--------------------------------|-----------|--------------------------------|---------------------|---------------------|-----------------------------------|-----------------------------|--------|
| Position at: | Position at 31/3/2018 | 2017/18 In Year Movement | Poition at 31/3/19 | 2018/19 In Year Movement | Position at 31/3/20 | 2019/20 In Year Movement | at | 2020/21 In Year Movement | | 2021/22 | | Overall Moveme April 201 | |
| Counc | il Tax Dw | ellings | | | | | | | Current Position | In Year Movement | In Year Percentage Movement | | |
| HBBC | 49,906 | 418 | 50,359 | 453 | 50,601 | 242 | 50,852 | 251 | 51,232 | 380 | 0.7% | 5,060 | 10.0% |
| | , | | , | | , | | , | | , | | | , | |
| HDC | 39,089 | 584 | 39,739 | 650 | 40,532 | 793 | 41,554 | 1,022 | 42,590 | 1036 | 2.5% | 6,667 | 16.0% |
| NWLDC | 44,207 | 1,003 | 44,940 | 733 | 45,564 | 624 | 46,277 | 713 | 47,189 | 912 | 2.0% | 7,163 | 15.5% |
| Totals | 133,202 | | 135,038 | | 136,697 | | 138,683 | Current Total: | 141,011 | | | Total Movement: | 18,890 |
| NDR Ra | ted Asses | sments | | | | | | | Current Position | In Year Movement | In Year Percentage | | |
| HBBC | 3,162 | 80 | 3,181 | 19 | 3,179 | -2 | 3.224 | 45 | 3,262 | 38 | 1.18% | 386 | 12.0% |
| 11000 | 3,102 | 00 | 3,101 | 13 | 3,173 | -2 | 3,224 | | 3,202 | 30 | 1.1070 | 300 | 12.070 |
| HDC | 3,040 | 91 | 3,086 | 46 | 3,123 | 37 | 3,189 | 66 | 3,246 | 57 | 1.79% | 630 | 19.8% |
| NWLDC | 3,417 | 130 | 3,440 | 23 | 3,519 | 79 | 3,563 | 44 | 3,554 | -9 | -0.25% | 372 | 10.4% |
| Totals | 9,619 | | 9,707 | | 9,821 | | 9,976 | Current Total: | 10,062 | | 0.20 / 0 | Total Movement: | 1,388 |
| HB/CTL | S Live Ca | seload | | | | | | | Current Caseload | In Year Movement | Caseload % | | |
| НВВС | 5,783 | -282 | 5,579 | -204 | 5,321 | -258 | 5,517 | 196 | 5,257 | -260 | | -1,843 | -33.4% |
| | | | | | Current | Joint HB/CT | | 2,092 | 1,947 | -145 | 37% | , | |
| | | | | | Caseload | HB only | | 360 | 323 | -37 | 6% | | |
| | | | | | Analysis | CTS only | I | 3,065 | 2,987 | -78 | 57% | | |
| HDC | 3,388 | -169 | 3,243 | -145 | 3,185 | -58 | 3,408 | 223 | 3,210 | -198 | | -979 | -30.5% |
| | | | | | Current | Joint HB/CT | S | 1,411 | 1,322 | -89 | 6% | | |
| | | | | | Caseload | HB only | | 211 | 196 | -15 | 41% | | |
| | | | | | Analysis | CTS only | I | 1,786 | 1,692 | -94 | 53% | | |
| NWLDC | 5,696 | -329 | 5,413 | -283 | 5,118 | -295 | 5,276 | 158 | 4,964 | -312 | | -2,223 | -44.8% |
| | | | | | Current | Joint HB/CT | | 2,406 | 2,195 | -211 | 4% | | |
| | | | | | Caseload | HB only | | 237 | 224 | -13 | 45% | | |
| | | | | | Analysis | CTS only | | 2,633 | 2,545 | -88 | 51% | | |
| Totals | 14,867 | | 14,235 | | 13,624 | | | Current Total: | 13,431 | | | Total Movement: | -5,045 |

Dashboard Performance Summaries for each Council follows below:

| | | На | rborou | gh Dis | trict Co | ouncil | | | | | | | 2021/22 | Year -End 2021/22 target | 2020/21 Same month cumulative comparison |
|--|--------|--------|--------|--------|----------|--------|--------|--------|--------|--------|--------|--------|------------|--------------------------------|---|
| BENEFITS | April | May | June | July | Aug | Sept | Oct | Nov | Dec | Jan | Feb | Mar | Cumulative | | |
| In month: Right Time (days) | 12.3 | 10.9 | 12.3 | 7.8 | 7.1 | 7.4 | 5.9 | 6.6 | 6.1 | 7.5 | 2.1 | 4.9 | 7.6 | 6 | |
| Position for 2020/21 | 4.4 | 7.5 | 5.4 | 6.4 | 6.6 | 6.6 | n/a | 7.2 | 7.3 | 11.1 | 2.7 | 6.7 | | | 6.5 |
| In month: New Claims (Days) | 16.8 | 19.3 | 15.9 | 12.0 | 12.4 | 17.1 | 14.0 | 15.2 | 14.0 | 14.0 | 10.5 | 12.4 | 15.2 | 15 | |
| Position for 2020/21 | 14.7 | 15.4 | 11.7 | 12.7 | 15.4 | 15.4 | n/a | 13.7 | 11.0 | 16.7 | 14.8 | 17.3 | | | 14.5 |
| In month: Change Events (Days) | 9.3 | 10.1 | 12.0 | 7.2 | 6.2 | 6.1 | 5.1 | 5.6 | 4.5 | 6.2 | 1.6 | 3.9 | 6.4 | 6 | |
| Position for 2020/21 | 3.2 | 5.7 | 4.3 | 4.4 | 4.9 | 4.9 | n/a | 5.4 | 6.5 | 10 | 2.2 | 4.8 | | | 4.4 |
| Right Time profiled in month target 20/21 | 8.9 | 6.9 | 8.6 | 7.0 | 7.8 | 6.7 | 8.0 | 8.9 | 10.1 | 9.1 | 2.7 | 7.9 | | | |
| New Claims profiled in month target 20/21 | 17.4 | 15.7 | 20.3 | 15.8 | 17.3 | 14.9 | 17.5 | 15.5 | 16.6 | 16.8 | 12.7 | 16.3 | | | |
| Change Events profiled in month target 20/21 | 7.6 | 5.9 | 7.4 | 5.8 | 6.0 | 5.5 | 6.9 | 8.1 | 9.1 | 8.0 | 2.3 | 6.1 | | | |
| COUNCIL TAX | April | May | June | July | Aug | Sept | Oct | Nov | Dec | Jan | Feb | Mar | | | |
| In Year (%) | 10.9% | 19.8% | 28.9% | 38.0% | 47.1% | 56.3% | 65.4% | 74.5% | 83.5% | 92.5% | 95.5% | 98.1% | 98.1% | 98.1% | |
| This years profiled target | | | | | | | | | | | | | | | |
| Position for 2019/20 | 11.1% | 20.4% | 29.6% | 38.9% | 48.1% | 57.4% | 66.8% | 75.8% | 84.7% | 93.8% | 96.3% | 98.4% | | | |
| Position for 2020/21 | 10.6% | 19.5% | 28.6% | 37.5% | 46.7% | 56.1% | 65.2% | 74.5% | 83.6% | 92.6% | 95.3% | 97.6% | | | |
| Arrears Reduction (£m) end of month | £3.3m | £3.0m | £2.9m | £2.8m | £2.7m | £2.6m | £2.5m | £2.4m | £2.4m | £2.3m | £2.2m | £2.1m | £2.1m | INFO | |
| Position for 2020/21 | £2.5m | £2.5m | £2.4m | £2.4m | £2.3m | £2.3m | £2.1m | £2.0m | £2.0m | £1.9m | £1.9m | £1.8m | | | |
| NON DOMESTIC RATES | April | Мау | June | July | Aug | Sept | Oct | Nov | Dec | Jan | Feb | Mar | | | |
| In Year (%) | 8.3% | 16.5% | 24.2% | 33.5% | 42.7% | 52.2% | 61.4% | 72.6% | 81.4% | 89.8% | 95.0% | 99.2% | 99.2% | 99.2% | |
| This years profiled target | | | | | | | | | | | | | | | |
| Position for 2019/20 | 10.2% | 19.2% | 28.9% | 39.0% | 47.5% | 56.8% | 65.8% | 74.5% | 82.9% | 92.4% | 96.0% | 99.1% | | | |
| Position for 2020/21 | 7.1% | 13.9% | 22.5% | 30.6% | 38.4% | 47.5% | 56.5% | 65.7% | 74.1% | 81.5% | 86.2% | 92.0% | | | |
| Arrears Reduction (£m) end of month | £3.4m | £3.1m | £2.7m | £2.6m | £2.1m | £1.6m | £1.2m | £0.49m | £0.44m | £0.57m | £0.49m | £0.46m | £0.46m | INFO | |
| Position for 2020/21 | £0.45m | £1.6m | £0.49m | £0.69m | £0.59m | £0.50m | £0.49m | £0.41m | £0.46m | £0.55m | £0.85m | £0.45m | | | |
| HOUSING BENEFIT DEBT | April | May | June | July | Aug | Sept | Oct | Nov | Dec | Jan | Feb | Mar | | | |
| HB Overpayments outstanding | £0.76m | £0.74m | £0.74m | £0.75m | £0.75m | £0.75m | £0.75m | £0.75m | £0.74m | £0.75m | £0.76m | £0.75m | £0.75m | INFO | |
| Position for 2020/21 (£m) | £0.82m | £0.81m | £0.81m | £0.80m | £0.79m | £0.78m | £0.78m | £0.76m | £0.77m | £0.76m | £0.76m | £0.75m | | | |
| HB Overpayments Recovered end of month | 1% | 3% | 5% | 7% | 9% | 11% | 11% | 13% | 14% | 15% | 16% | 18% | 18% | 31% | |
| This year sprofiled target | | | | | | | | | | | | | | | |
| Position for 2020/21 | 2% | 5% | 6% | 9% | 11% | 12% | 13% | 16% | 17% | 19% | 20% | 27% | | | |
| FRAUD | April | May | June | July | Aug | Sept | Oct | Nov | Dec | Jan | Feb | Mar | | | |
| CTLS Sanctions gained | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| This years profiled target | | | | | | | | | | | | | | | |
| Position for 2020/21 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | |

| | Hinck | aley & | Boswe | orth B | oroug | h Cou | ncil | | | | | | Cumulativ e2021/22 | Year-End 2021/22 Target | 2020/21 Same month cumulative comparison |
|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|-----------------------|-------------------------------|---|
| BENEFITS | April | May | June | July | Aug | Sept | Oct | Nov | Dec | Jan | Feb | Mar | | | comparison |
| In month: Right Time (days) | 11.0 | 10.7 | 12.5 | 8.7 | 7.6 | 7.1 | 5.6 | 6.4 | 6.0 | 7.9 | 2.1 | 5.7 | 7.6 | 11 | |
| Position for 2020/21 | 4.4 | 6.7 | 6.4 | 6.2 | 6.3 | 7.0 | 7.0 | 7.4 | 7.5 | 12.1 | 7.0 | 7.0 | | | n/a |
| In month: New Claims (Days) | 21.5 | 19.8 | 15.4 | 12.7 | 14.4 | 17.1 | 13.5 | 15.4 | 10.2 | 13.2 | 10.1 | 11.6 | 14.7 | 15 | |
| Position for 2020/21 | 13.6 | 13.0 | 11.3 | 10.6 | 12.9 | 14.6 | 13.9 | 14.2 | 14.5 | 16.1 | 14.0 | 14.0 | | | n/a |
| In month: Change Events (Days) | 9.3 | 9.7 | 12.3 | 8.1 | 6.4 | 5.4 | 4.7 | 5.4 | 5.3 | 6.7 | 1.7 | 4.6 | 6.3 | 6 | |
| Position for 2020/21 | 3.5 | 5.5 | 5.5 | 5.2 | 4.8 | 5.5 | 5.4 | 5.8 | 5.8 | 11.3 | 4 | 4 | | | n/a |
| Right Time profiled in month target 20/21 | 8.3 | 6.9 | 8.9 | 6.1 | 6.7 | 7.4 | 6.9 | 8.4 | 9.2 | 8.5 | 2.6 | 7.8 | | | |
| New Claims profiled in month target 20/21 | 18.1 | 14.3 | 15.4 | 11.7 | 12.8 | 14.2 | 13.3 | 14.7 | 12.5 | 13.3 | 12.1 | 13.2 | | | |
| Change Events profiled in month target 20/21 | 7.4 | 6.1 | 8.1 | 5.4 | 5.8 | 6.3 | 5.9 | 7.5 | 8.6 | 7.9 | 2.2 | 6.7 | | | |
| COUNCIL TAX | April | May | June | July | Aug | Sept | Oct | Nov | Dec | Jan | Feb | Mar | | | |
| In Year (%) | 10.7% | 19.7% | 28.8% | 37.9% | 47.0% | 56.2% | 65.4% | 74.5% | 83.4% | 92.5% | 95.2% | 97.5% | 97.5% | 97.6% | |
| This years profiled target | | | | | | | | | | | | | | | |
| Position for 2019/20 | 10.9% | 20.1% | 29.2% | 38.5% | 47.6% | 57.1% | 66.3% | 75.4% | 84.6% | 93.6% | 96.0% | 97.9% | | | |
| Position for 2020/21 | 10.4% | 19.2% | 28.3% | 37.2% | 46.4% | 55.9% | 64.9% | 74.2% | 83.2% | 92.3% | 95.0% | 97.2% | | | |
| In Year Arrears Reduction (£) end of month | £4.8m | £4.6m | £4.5m | £4.4m | £4.2m | £4.1m | £4.1m | £4.0m | £3.9m | £3.8m | £3.7m | £3.5m | £3.5m | INFO | |
| Position for 2020/21 | £3.7m | £3.6m | £3.6m | £3.6m | £3.5m | £3.4m | £3.4m | £3.3m | £3.3m | £3.2m | £3.1m | £3.0m | | | |
| NON DOMESTIC RATES | April | May | June | July | Aug | Sept | Oct | Nov | Dec | Jan | Feb | Mar | | | |
| In Year (%) | 10.8% | 19.9% | 26.2% | 35.1% | 43.8% | 51.6% | 58.8% | 67.2% | 76.1% | 85.6% | 94.0% | 97.3% | 97.3% | 98.8% | |
| This years profiled target | | | | | | | | | | | | | | | |
| Position for 2019/20 | 11.9% | 20.6% | 29.9% | 38.9% | 48.4% | 57.9% | 66.7% | 75.2% | 84.3% | 93.5% | 96.6% | 98.5% | | | |
| Position for 2020/21 | 9.8% | 16.8% | 24.3% | 33.1% | 41.3% | 50.2% | 59.4% | 67.9% | 76.3% | 84.5% | 87.1% | 90.5% | | | |
| Arrears Reduction (£m) end of month | £2.9m | £2.8m | £2.3m | £2.2m | £2.1m | £2.0m | £2.0m | £1.7m | £2.0m | £0.78m | £0.78m | £0.76m | £0.76m | INFO | |
| Position for: 2019/20 | £0.66m | £0.70m | £0.58m | £0.63m | £0.63m | £0.57m | £0.57m | £0.55m | £0.57m | £0.58m | £0.55m | £0.51m | | | |
| HOUSING BENEFIT DEBT | April | May | June | July | Aug | Sept | Oct | Nov | Dec | Jan | Feb | Mar | | | |
| HB Overpayments outstanding end of month | £1.1m | £1.2m | £1.1m | £1.1m | £1.1m | £1.1m | INFO | |
| Position for 2020/21 £m | £1.2m | £1.1m | £1.1m | | | |
| HB Overpayments Recovered | 2% | 4% | 6% | 8% | 9% | 13% | 14% | 17% | 18% | 21% | 21% | 22% | 22% | 36% | |
| This years profiled target | | | | | | | | | | | | | | | |
| Position for 2020/21 | 2% | 3% | 6% | 9% | 10% | 12% | 13% | 15% | 17% | 18% | 21% | 23% | | | |
| FRAUD | April | Мау | June | July | Aug | Sept | Oct | Nov | Dec | Jan | Feb | Mar | | | |
| CTLS Sanctions gained | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 2 | 0 | |
| This years profiled target | | | | | | | | | | | | | | | |
| Position for 2020/21 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | |

| North West Leicestershire District Council | | | | | | | | | | | | | 2021/22 | Year End 2021/22 target | 2020/21 Same month cumulative comparison |
|--|------------|-----------------|-----------|-----------|----------|-----------|------------|-------------------|-------------------|------------|-------------------|------------|------------|-------------------------------|---|
| BENEFITS | April | May | June | July | Aug | Sept | Oct | Nov | Dec | Jan | Feb | Mar | Cumulative | | |
| In month: Right Time (days) | 13.0 | 11.1 | 12.1 | 8.7 | 8.0 | 7.2 | 6.1 | 6.6 | 7.7 | 7.7 | 2.2 | 5.2 | 8.0 | 11 | |
| Position for 2020/21 | 4.3 | 6.9 | 6.6 | 6.0 | 6.3 | 6.8 | 6.9 | 7.7 | n/a | 12.8 | 2.4 | 6 | | | n/a |
| In month: New Claims (Days) | 21.2 | 19.7 | 19.2 | 13.1 | 15.1 | 14.5 | 14.6 | 15.2 | 17.0 | 14.6 | 9.4 | 11.7 | 15.5 | 15 | |
| Position for 2020/21 | 15.2 | 14.9 | 13.1 | 12.3 | 13.9 | 14.6 | 12.9 | 13.5 | n/a | 17.7 | 15.1 | 15 | | | n/a |
| In month: Change Events (Days) | 11.8 | 10.3 | 11.5 | 8.1 | 6.8 | 6.0 | 5.2 | 5.5 | 5.8 | 6.5 | 1.9 | 4.2 | 6.7 | 6 | |
| Position for 2020/21 | 3.3 | 5.3 | 5.3 | 4.6 | 4.8 | 5.1 | 5.3 | 6.4 | n/a | 11.7 | 1.9 | 4 | | | n/a |
| Right Time profiled in month target 20/21 | 9.6 | 7.5 | 9.4 | 7.6 | 7.8 | 7.7 | 7.8 | 8.8 | 9.7 | 7.5 | 2.4 | 7.5 | | | |
| New Claims profiled in month target 20/21 | 17.3 | 16.0 | 18.9 | 15.0 | 14.5 | 14.9 | 15.4 | 13.9 | 17.2 | 14.5 | 11.9 | 13.0 | | | |
| Change Events profiled in month target 20/21 | 8.7 | 6.7 | 8.3 | 6.6 | 6.7 | 6.8 | 6.5 | 8.2 | 8.7 | 6.7 | 2.1 | 6.6 | | | |
| COUNCIL TAX | April | May | June | July | Aug | Sept | Oct | Nov | Dec | Jan | Feb | Mar | | | |
| In Year (%) | 10.3% | 19.3% | 28.2% | 37.1% | 46.1% | 55.2% | 64.2% | 73.4% | 82.4% | 91.2% | 94.2% | 96.9% | 96.9% | 97.3% | |
| This years profiled target | | | | | | | | | | | | | | | |
| Position for 2019/20 | 10.2% | 19.5% | 28.5% | 38.0% | 47.0% | 56.0% | 65.4% | 74.5% | 83.7% | 92.7% | 95.4% | 97.6% | | | |
| Position for 2020/21 | 9.9% | 18.6% | 27.5% | 36.6% | 45.7% | 54.9% | 63.9% | 73.0% | 82.2% | 91.1% | 94.1% | 96.6% | | | |
| Arrears Reduction (£m) end of month | £5.4m | £5.2m | £5.1m | £5.0m | £4.7m | £4.6m | £4.5m | £4.4m | £4.3m | £4.3m | £4.1m | £4.0m | £4.0m | INFO | |
| Position for 2020/21 | £4.1m | £4.1m | £4.0m | £3.9m | £3.9m | £3.8m | £3.8m | £3.7m | £3.7m | £3.6m | £3.6m | £3.5m | | | |
| NON DOMESTIC RATES | April | May | June | July | Aug | Sept | Oct | Nov | Dec | Jan | Feb | Mar | | | |
| In Year (%) | 9.3% | 18.4% | 25.9% | 35.3% | 43.1% | 51.5% | 59.8% | 68.0% | 74.8% | 85.8% | 93.2% | 98.5% | 98.5% | 99.0% | |
| This years profiled target | | | | | | | | | | | | | | | |
| Position for 2019/20 | 10.0% | 19.1% | 32.0% | 40.4% | 48.3% | 57.8% | 65.7% | 74.0% | 84.1% | 92.5% | 96.5% | 99.2% | | | |
| Position for 2020/21 | 9.6% | 14.1% | 20.6% | 30.2% | 40.9% | 50.3% | 61.9% | 70.4% | 80.6% | 87.6% | 92.0% | 96.6% | | | |
| Arrears Reduction (£m) end of month | £2.5m | £4.3m | £3.9m | £3.2m | £4.6m | £4.3m | £4.5m | £2.7m | £2.6m | £2.4m | £1.84m | £0.39m | £0.39m | INFO | |
| Position for 2020/21 | £0.71m | £1.6m | £1.6m | £1.8m | £1.6m | £0.79m | £0.74m | £0.71m | £0.70m | £0.74m | £0.68m | £0.64m | | | |
| HOUSING BENEFIT DEBT | April | Мау | June | July | Aug | Sept | Oct | Nov | Dec | Jan | Feb | Mar | | | |
| HB Overpayments outstanding end of month | £1.2m | £1.2m | £1.2m | £1.2m | £1.2m | £1.2m | £1.2m | £1.2m | £1.2m | £1.2m | £1.2m | £1.2m | £1.2m | INFO | |
| Position for 2020/21 (£m) | £1.2m | £1.2m | £1.2m | £1.2m | £1.2m | £1.2m | £1.2m | £1.2m | £1.2m | £1.2m | £1.2m | £1.2m | | | |
| HB Overpayments Recovered | 1% | 3% | 5% | 7% | 8% | 9% | 10% | 11% | 12% | 13% | 14% | 15% | 15% | 34% | |
| This years profiled target | 00.4 | 001 | 001 | 4404 | 4007 | 4.00 | 4507 | 4=0/ | 4607 | 4007 | 000/ | 0007 | | | |
| Position for 2020/21 | 2% | 6% May | 9% | 11% | 13% | 14% | 15% Oct | 17% Nov | 18% Dec | 19% Jan | 20% Feb | 22% Mar | | | |
| FRAUD CTLS Sanctions gained | April 0 | Way 0 | June 0 | July 0 | Aug 0 | Sept 0 | 0 | 0 | Dec 0 | Jan 0 | 0 | iviar 1 | 1 | 0 | |
| This years profiled target | J | J | | | J | J | | | | | | | ' | | |
| Position for 2020/21 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | |

DWP Housing Benefit Subsidy impact – 'Local Authority Error/ Time Delay'

| | | ousing L | Jenent 2 | <u>ubsiuy</u> i | ilipact - | Local | <u> -utilorit</u> | y L 1101/ | I IIIIe De | | | | | |
|-----------------|--------|----------|----------|-----------------|-----------|---------|-------------------|------------------|------------|---------|---------|---------|--|--|
| HBBC | April | May | June | July | Aug | Sept | Oct | Nov | Dec | Jan | Feb | March | | |
| | | | | | | | | | | | | | | |
| Lower Threshold | £4,474 | £8,504 | £14,397 | £18,742 | £22,919 | £26,913 | £31,195 | £35,453 | £39,994 | £43,848 | £47,845 | £51,834 | | |
| Upper Threshold | £5,034 | £9,567 | £16,196 | £21,085 | £25,784 | £30,278 | £35,094 | £39,884 | £44,994 | £49,329 | £53,826 | £58,313 | | |
| • • | | | | | - | | | - | - | | | • | | |
| Actual | £557 | £1,989 | £3,411 | £5,507 | £5,852 | £6,504 | £7,305 | £8,881 | £9,229 | £9,719 | £10,109 | £11,007 | | |
| | | | | | | | | | | | | | | |
| Lower Tolerance | £3,918 | £6,515 | £10,986 | £13,234 | £17,066 | £20,410 | £23,890 | £26,571 | £30,765 | £34,129 | £37,736 | £40,827 | | |
| | | | | | | | | | | | | | | |
| Upper Tolerance | £4,477 | £7,578 | £12,786 | £15,577 | £19,931 | £23,774 | £27,789 | £31,003 | £35,764 | £39,610 | £43,716 | £47,306 | | |
| | | | | | | | | | | | | | | |
| HDC | April | May | June | July | Aug | Sept | Oct | Nov | Dec | Jan | Feb | March | | |
| | | | | | | | | | | | | | | |
| Lower Threshold | £2,856 | £5,735 | £8,618 | £13,592 | £16,444 | £19,409 | £22,180 | £24,939 | £27,959 | £30,741 | £33,356 | £36,326 | | |
| Upper Threshold | £3,213 | £6,452 | £9,696 | £15,291 | £18,499 | £21,835 | £24,953 | £28,056 | £31,454 | £34,584 | £37,526 | £40,867 | | |
| | | | | | | | | | | | | | | |
| Actual | £188 | £97 | £3,175 | £3,276 | £3,360 | £3,307 | £3,651 | £3,652 | £5,237 | £9,154 | £8,477 | £8,482 | | |
| | | | | | | | | | | | | | | |
| Lower Tolerance | £2,668 | £5,638 | £5,443 | £10,316 | £13,083 | £16,102 | £18,529 | £21,286 | £22,722 | £21,587 | £24,879 | £27,844 | | |
| | | | | | | | | | | | | | | |
| Upper Tolerance | £3,025 | £6,355 | £6,520 | £12,015 | £15,139 | £18,528 | £21,302 | £24,404 | £26,217 | £25,430 | £29,049 | £32,385 | | |
| | | | | | | | | | | | | | | |
| NWLDC | April | May | June | July | Aug | Sept | Oct | Nov | Dec | Jan | Feb | March | | |
| | | | | | | | | | | | | | | |
| Lower Threshold | £4,596 | £8,759 | £12,911 | £19,636 | £23,659 | £27,689 | £32,238 | £36,282 | £39,862 | £43,885 | £47,714 | £51,687 | | |
| Upper threshold | £5,170 | £9,854 | £14,524 | £22,091 | £26,617 | £31,150 | £36,268 | £40,817 | £44,845 | £49,371 | £53,678 | £58,148 | | |
| | | | | | | | | | | | | | | |
| Actual | £1,706 | £2,186 | £2,604 | £4,694 | £15,559 | £15,741 | £16,958 | £18,458 | £18,896 | £22,614 | £19,262 | £26,262 | | |
| | | | | | | | | | | | | | | |
| Lower Tolerance | £2,891 | £6,572 | £10,306 | £14,942 | £8,100 | £11,948 | £15,280 | £17,824 | £20,966 | £21,271 | £28,451 | £25,425 | | |
| | | | | | | | | | | | | | | |
| Upper Tolerance | £3,464 | £7,667 | £11,920 | £17,396 | £11,058 | £15,409 | £19,310 | £22,359 | £25,949 | £26,757 | £34,415 | £31,886 | | |

HB and CTLS Claim Activity 2021/22

| | | | | | D alla C | | | | | | | | |
|----------------|-------|------|------|------|----------|------|------|------|-----|------|------|-------|----------------------|
| НВВС | April | May | June | July | Aug | Sept | Oct | Nov | Dec | Jan | Feb | March | Cumulative Totals |
| (SHBE) | | | | | | | | | | | | | |
| New claims | 162 | 159 | 146 | 163 | 146 | 133 | 162 | 152 | 100 | 171 | 149 | 161 | 1804 |
| Change events | 944 | 1427 | 1647 | 962 | 834 | 778 | 1453 | 1284 | 581 | 765 | 2690 | 864 | 14229 |
| Atlas activity | 927 | 826 | 727 | 770 | 772 | 785 | 795 | 779 | 738 | 2962 | 1506 | 1251 | 12838 |
| HDC | | | | | | | | | | | | | Cumulative Totals |
| (SHBE) | | | | | | | | | | | | | |
| New claims | 141 | 88 | 96 | 104 | 91 | 74 | 90 | 89 | 69 | 99 | 94 | 94 | 1129 |
| Change events | 702 | 882 | 1116 | 685 | 540 | 534 | 923 | 713 | 342 | 479 | 1648 | 696 | 9260 |
| Atlas activity | 611 | 544 | 507 | 469 | 477 | 479 | 509 | 502 | 494 | 1779 | 1077 | 842 | 8290 |
| NWLDC | | | | | | | | | | | | | Cumulative Totals |
| (SHBE) | | | | | | | | | | | | | |
| New claims | 178 | 140 | 141 | 147 | 135 | 135 | 140 | 163 | 119 | 139 | 133 | 175 | 1745 |
| Change events | 1188 | 1519 | 1673 | 987 | 835 | 860 | 1471 | 1275 | 591 | 769 | 2807 | 1060 | 15035 |
| Atlas activity | 1060 | 930 | 761 | 747 | 821 | 858 | 891 | 789 | 780 | 2372 | 1933 | 1359 | 13301 |

Data below for same position for last year

| | | | | Data De | FIOW IOI | Saille h | OSITION | iui iasi | yeai | | | | |
|----------------|-------|------|------|---------|----------|----------|---------|----------|------|------|------|-------|----------------------|
| HBBC | April | May | June | July | Aug | Sept | Oct | Nov | Dec | Jan | Feb | March | Cumulative Totals |
| (SHBE) | | | | | | | | | | | | | |
| New claims | 209 | 258 | 194 | 164 | 146 | 159 | 168 | 183 | 146 | 150 | n/a | n/a | 1777 |
| Change events | 2033 | 1385 | 1026 | 760 | 649 | 772 | 714 | 793 | 606 | 739 | n/a | n/a | 9477 |
| Atlas activity | 1749 | 747 | 741 | 726 | 664 | 789 | 773 | 1713 | 681 | 1944 | 1477 | 1364 | 13368 |
| HDC | | | | | | | | | | | | | Cumulative Totals |
| (SHBE) | | | | | | | | | | | | | |
| New claims | 153 | 205 | 117 | 147 | 89 | 106 | n/a | 131 | 77 | 96 | 91 | 123 | 1335 |
| Change events | 1361 | 911 | 672 | 466 | 454 | 558 | n/a | 496 | 359 | 493 | 1862 | 685 | 8317 |
| Atlas activity | 1131 | 539 | 394 | 507 | 378 | 537 | 572 | 937 | 394 | 1183 | 1008 | 882 | 8462 |
| NWLDC | | | | | | | | | | | | | Cumulative Totals |
| (SHBE) | | | | | | | | | | | | | |
| New claims | 206 | 266 | 212 | 171 | 131 | 173 | 183 | 174 | n/a | 162 | 133 | n/a | 1811 |
| Change events | 2254 | 1348 | 1038 | 758 | 681 | 800 | 709 | 768 | n/a | 790 | 3057 | n/a | 12203 |
| Atlas activity | 2182 | 784 | 791 | 766 | 629 | 771 | 812 | 1767 | 668 | 1850 | 1422 | n/a | 12442 |

<u>Sickness</u>

Sickness position is given below:

| Hinckley & Bosworth Borough Council | | rget 8 days | | |
|--|------------------------|--------------|--|--|
| | Month | | | |
| | March | Cumulative | | |
| Long Term | 0.00 | 299.00 | | |
| Short Term | 17.00 | 122.50 | | |
| | | | | |
| Days lost | 19.00 | 421.50 | | |
| | | | | |
| FTE Average | 0.62 days | 15.38 Days | | |
| Profiled Target Average | 0.67 Days | 8.00 Days | | |
| | | | | |
| COVID related days absent | 0.00 | 8.00 | | |
| | | | | |
| Harborough District Council | Annual Target 9 days | | | |
| | Month | | | |
| | March | Cumulative | | |
| Long Term | 0.00 | 162.00 | | |
| Short Term | 1.00 | 88.53 | | |
| Days lost | 1.00 | 250.53 | | |
| FTE Average | 0.05 Days | 16.76 Days | | |
| Profiled Target Average | 0.75 Days | 9.00 Days | | |
| | | | | |
| COVID related days absent | 0.00 | 13.00 | | |
| | | | | |
| North West Leicestershire District Council | Annual Target 8.5 days | | | |
| | Month | | | |
| | February | Cumulative | | |
| Long Term | 0.00 | 117.95 | | |
| Short Term | 5.55 | 84.00 | | |
| Days lost | 5.55 | 201.95 | | |
| | | | | |
| FTE Average | 0.24 days | 8.87 Days | | |
| Profiled Target Average | 0.71 Days | 7.81 Days | | |
| | | | | |
| COVID related days absent | 0.00 | not provided | | |

Government Initiatives

Test and Trace Isolation Payments

The position for these payments as of 31st March is as follows:

Harborough

Total cases paid 282 Value £141,000

Total paid this month 5

Hinckley & Bosworth

Total case paid 400 Value £200,000

Total paid this month 8

North West Leicestershire

Total cases paid 339 Value £169,500

Total paid this month 3

Ŋ

Other Matters

Omicron Hospitality and Leisure Grant Scheme

Below is what has been paid. The scheme has now closed:

Harborough Paid 190 Value £643,370

Hinckley & Bosworth Paid 137 Value £462,028

North West Leicestershire Paid 181 Value £572,711

COVID-19 Additional Relief Fund (CARF)

Extracts have been provided to Section 151 Officers to enable them to design a local scheme.

Energy Rebate £150 Scheme

Discussions are taking place with each partner on planning, promoting, and resourcing this to include discretionary schemes.

Payment of School Business Rates

Each school has been issued with a copy of 22/23 demand notice with covering letter advising them that payment will be made by the Education and Skills Funding Agency part of Department for Education.

Declaration Retail Leisure and Hospitality 50% relief

Letters will be issued to ratepayers to advise either way whether they exceed subsidy control financial limits.

• Ukrainian Refugees - Homes for Ukraine

Council Tax government guidance has been provided to ensure that the sponsors single person discount as well as any 50% disregards are protected. This includes no loss of an exemption where a household hosts a person who has secured a visa under this scheme.

Ashby BID

Ashby BIDS it has been agreed that bills be issued for 2022/23 charge in July. This is subject to the satisfactory completion of a full suite of testing including the NWLDC finance team.

Benefits Operational Team

(Housing Benefit, Council Tax Support and Fraud)

Speed of Processing

All three LA's have met their days to process targets.

LA error and Subsidy

There has been no negative impact on subsidy as all LA's are below the lower threshold for LA error. However in terms of the actual subsidy audits it has been much trickier this year as we have had to request 'time extensions' because of resourcing issues at the audit firm, coupled with the requirement to arrange remote access and providing evidence electronically

Ukrainian refugees and benefit impacts for the sponsor

- No impact on a person's entitlement to a single person discount
- The spare room subsidy will continue to be applied -14% reduction in HB if there is one spare room and a 25% reduction if there are 2 or more spare rooms.
- There will not be a non-dependent deduction as the refugees will not be living with them permanently
- The monthly £350 'thank you' payment cannot be disregarded for council tax support purposes; however it is recommended that any loss of support is replaced by a local discount under s13a

Energy Rebate Scheme

The LCTS schemes have been amended to exclude the £150.00 payment

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Revenues Operational Team

(Council Tax, Non-Domestic Rates and Housing Benefit Overpayments)

Council Tax

End of year collection rates position:

Harborough

In-month collection target: Achieved: 98.1% End of year target 98.1%

Position for last year 97.6%

Hinckley & Bosworth

In-month collection target: Achieved: 97.5% End of year target 97.6%

Position for last year 97.2%

In monetary terms difference of 0.1% amounts to £70k

North West Leicestershire

In-month collection target: Achieved: 96.9% End of year target 97.3%

Position for last Year: 96.6%

In monetary terms difference of 0.4% amounts to £280k

Other matters

Key recovery documentation Issued this month

| | Reminders | Statutory Finals |
|-------------------------------|-----------|------------------|
| For Harborough | 753 | 28 |
| For Hinckley & Bosworth | 1,045 | 38 |
| For North West Leicestershire | 1,175 | 52 |

All 2022/23 annual council tax notices issued to include £150 energy rebate leaflet. Both envelopes and supporting
information leaflet now include QR codes which takes them to the relevant page on each Councils website.

Direct Debit online applications

Online change of address

For Harborough 1,259 453
For Hinckley & Bosworth 1,139 411
For North West Leicestershire 1,259 525

NNDR (Business Rates)

In year collection rates position is as follows:

Harborough

In-month collection target: Achieved: 99.2% End of year target 99.2%

Position for last year 92.0%

Hinckley & Bosworth

In-month collection target: Achieved: *97.3% End of year target 98.8%

Position for last year 90.5%

In monetary terms difference of 1.5% amounts to £493k

North West Leicestershire

In-month collection target: Achieved: **98.5% End of year target 99.0%

Position for last year 96.6%

In monetary terms difference of 0.5% amounts to £708k

Officers in the team have been contacting ratepayers and focusing on high level debt to secure payment which has resulted in an improvement the in-year collection rate when compared to the previous year.

Large ratepayer Amazon (new assessment) has not paid owing £303k and is now subject to a court summons for liability order hearing date in April. The impact on collection rate was 0.9% and the outcome would have been 98.2% if this had been paid. I must this has now been settled in April.

^{*}For Hinckley & Bosworth

**For North West Leicestershire

Section 44a matter – new assessment

There is one case we are waiting for Section 151 Officer approval for us to then make a direct request to the Valuation Office to provide required certificate to then allow us to post the credit adjustment to the account. They have paid £454k in rates and £452k remains outstanding. If the credit had been awarded, then the in-year collection rate would have been achieved.

Leicestershire County Council Rate Payments

- Ocunty rates were paid in March (£335k) after much chasing with them by officers with emphasis that these be credited to the individual accounts by 31st March. The income was received and after internal discussions to ensure it was included on the last payment file for the year unfortunately this did not materialise. The impact on collection rate was 0.4% and if amounts had been posted the collection rate would have been 98.9%.
- End of year reconciliations and QRC reporting needs to be addressed due to posting income after 1st April each year that has a previous year received date. This impacts on both internal reconciliations as well as the government return mentioned.

Other matters

Key recovery documentation issued this month

| | | Reminders | Final Notices |
|---|-------------------------------|-----------|---------------|
| • | For Harborough | 61 | 41 |
| • | For Hinckley & Bosworth | 60 | 63 |
| • | For North West Leicestershire | 112 | 65 |

- Ashby BIDS it has been agreed that bills be issued for 2022/23 charge in May/June. This is subject to that all testing to include finance team has been fully satisfied.
- A separate mailshot will be issued to ratepayers for those that have been awarded 50% retail, hospitality, and leisure relief. This is for them to confirm either way that they do not exceed £110k yearly limit cap per business.

Housing Benefit Overpayments

Harborough

- Debt raised this year £170,105
- Overall debt reduced by £165,827
- Collection rate against all debt (arrears and new) 18%
- Overall debt position is: £755,800

Hinckley & Bosworth

- Debt raised this year £269,422
- Overall debt reduced by £315,367
- Collection rate against all debt (arrears and new) 22%
- Overall debt position is: £1.097m

North West Leicestershire

- Debt raised this year £259,168
- Overall debt reduced by £206,031
- Collection rate against all debt (arrears and new) 15%
- Overall debt position is: £1.189m

Performance Indicators

Approval is requested to maintain all targets as the previous financial year.

It is accepted these will be stretching targets, particularly with regard to the current economic climate. It

is expected this will impact on Revenues and Benefits, though at the point of authoring the full impact isn't known. Detailed updates will be provided around performance and finer detail where targets may not be achieved.

Channel Shift Analysis (Digital Service)

Tables below illustrate how customers are transacting online for setting up direct debits to include payment arrangements, council tax change of address. This also includes viewing their own records for council tax, housing benefit, council tax support and business rates.

| Connect Stats - HDC | | | | | | |
|------------------------|-----------------------|----------------|----------|-------------------------|--|--|
| | Service Subscriptions | | | | | |
| | January | February | March | | | |
| | | | | Difference | | |
| | | | | Since Last | | |
| Application | Total Nu | ımber of Subsc | riptions | Month | | |
| Council Tax Online | 7620 | 7812 | 8257 | 445 | | |
| Housing Benefit Online | 331 | 336 | 338 | 2 | | |
| Landlord Online | 48 | 48 | 48 | 0 | | |
| Business Rates Online | 251 | 253 | 260 | 7 | | |
| | E-Billing an | d E-Notificat | ions | | | |
| | January | February | March | | | |
| | | | | Difference | | |
| | | | | Since Last | | |
| Application | Total Nu | ımber of Subsc | riptions | Month | | |
| Council Tax Online | 2299 | 2376 | 2532 | 156 | | |
| Housing Benefit Online | 143 | 144 | 148 | 4 | | |
| Landlord Online | 26 | 26 | 26 | 0 | | |
| Business Rates Online | 83 | 86 | 89 | 3 | | |
| | Direct Deb | its over the V | Veb | | | |
| | January | February | March | | | |
| | | | | Difference | | |
| | | | | Since Last | | |
| Application | Total N | umber of DD's | Set Up | Month | | |
| Council Tax Online | 300 | 255 | 1259 | 1004 | | |
| Business Rates Online | 1 | 3 | 24 | 21 | | |
| | Change of Address | | | | | |
| | | | | Total Since Live | | |
| | January | February | March | (02/10/2018) | | |
| Total for the Month | 395 | 303 | 453 | 9018 | | |

| March-17 | |
|---------------------------|---------------|
| | |
| Service Subscriptions | |
| Application | Subscriptions |
| Council Tax Online | 275 |
| Housing Benefit Online | 30 |
| Landlord Online | 25 |
| Business Rates Online | 22 |
| | |
| Ebilling & Enotifications | |
| Application | Subscriptions |
| Council Tax Online | 94 |
| Business Rates Online | 6 |
| Landlord Online | 9 |
| Housing Benefit Online | 10 |

| Connect Stats - HBBC | | | | | | |
|------------------------|---|----------------|----------|-----------------------------------|--|--|
| | Service Subscriptions | | | | | |
| | January | February | February | | | |
| Application | Differen Since La Total Number of Subscriptions Month | | | | | |
| Council Tax Online | 9353 | 9520 | 9828 | 308 | | |
| Housing Benefit Online | 359 | 362 | 370 | 8 | | |
| Landlord Online | 96 | 96 | 96 | 0 | | |
| Business Rates Online | 481 | 481 | 492 | 11 | | |
| | E-Billing ar | d E-Notificat | ions | | | |
| | January | February | February | | | |
| Application | Total Number of Subscriptions | | | Difference Since Last Month | | |
| Council Tax Online | 4567 | 4667 | 4834 | 167 | | |
| Housing Benefit Online | 163 | 163 | 169 | 6 | | |
| Landlord Online | 34 | 34 | 34 | 0 | | |
| Business Rates Online | 388 | 388 | 393 | 5 | | |
| | Direct Deb | its over the V | Veb | | | |
| | January | February | February | | | |
| Application | Total Number of DD's Set Up | | | Difference Since Last Month | | |
| Council Tax Online | 149 | 157 | 1139 | 982 | | |
| Business Rates Online | 0 | 0 | 17 | 17 | | |
| | Chang | e of Address | | | | |
| Table Carolla March | January | February | February | Total Since Live (04/10/2018) | | |
| Total for the Month | 318 | 263 | 411 | 7198 | | |

| March-17 | |
|---------------------------|---------------|
| НВВС | |
| | |
| Service Subscriptions | |
| Application | Subscriptions |
| Council Tax Online | 1705 |
| Housing Benefit Online | 70 |
| Landlord Online | 58 |
| Business Rates Online | 34 |
| | |
| | |
| | |
| Ebilling & Enotifications | |
| Application | Subscriptions |
| Council Tax Online | 163 |
| Business Rates Online | 9 |
| Landlord Online | 4 |
| Housing Benefit Online | 8 |

| Connect Stats - NWLDC | | | | | | |
|------------------------|-------------------------------|-------------------------------|----------|-----------------------------------|--|--|
| | Service | Subscriptions | S | | | |
| | January | February | March | | | |
| Application | Total Nu | Total Number of Subscriptions | | | | |
| Council Tax Online | 7334 | 7492 | 7802 | 310 | | |
| Housing Benefit Online | 337 | 338 | 342 | 4 | | |
| Landlord Online | 77 | 77 | 78 | 1 | | |
| Business Rates Online | 245 | 246 | 254 | 8 | | |
| | E-Billing and E-Notifications | | | | | |
| | January | February | March | | | |
| Application | Total Nu | umber of Subsc | riptions | Difference Since Last Month | | |
| Council Tax Online | 4231 | | 4519 | 192 | | |
| Housing Benefit Online | 191 | 194 | 195 | 1 | | |
| Landlord Online | 33 | 33 | 33 | 0 | | |
| Business Rates Online | 155 | 155 | 162 | 7 | | |
| | Direct Deb | its over the V | Veb | | | |
| | January | February | March | | | |
| Application | Total N | lumber of DD's | Set Up | Difference Since Last Month | | |
| Council Tax Online | 122 | 168 | 1259 | 1091 | | |
| Business Rates Online | 1 | 1 | 5 | 4 | | |
| | Change of Address | | | | | |
| | January | February | March | Total Since Live (05/10/2018) | | |
| Total for the Month | 350 | 334 | 525 | 12199 | | |

| March-17 | |
|---------------------------|---------------|
| NWL | |
| | |
| Service Subscriptions | |
| Application | Subscriptions |
| Council Tax Online | 195 |
| Housing Benefit Online | 21 |
| Landlord Online | 19 |
| Business Rates Online | 4 |
| | |
| | |
| Ebilling & Enotifications | |
| Application | Subscriptions |
| Council Tax Online | 58 |
| Business Rates Online | 1 |
| Landlord Online | 4 |
| Housing Benefit Online | 7 |
| | |

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Revenue and Benefit Service

Schedule of Meetings 2022/23

1. PURPOSE OF THE REPORT

1.1 For the Joint Committee to agree the schedule of meetings for the forthcoming year.

2. RECOMMENDATION

2.1 To consider the proposed schedule of meetings for 2022/23 attached at Appendix 1 of the report and agree the proposed schedule.

3. MAIN FEATURES OF THE SCHEDULES

- 3.1 Each year the Committee is asked to approve the schedule of meetings for the forthcoming year.
- 3.2 The proposed schedule of quarterly meetings for 2022/23 is attached at appendix 1 to the report.
- 3.3 The Joint Committee currently meets 4 times during the civic year and the dates of the meetings at Appendix 1 have been proposed in order for the committee to consider the quarterly performance reports at the appropriate time during the year.
- 3.4 Consideration has been given to statutory reports that have to be agreed by set dates.
- 3.5 Following the revision of the Constitution of the Joint Committee in May 2018, it states that the committee must also hold an Annual Meeting in June wherever possible but no later than July.
- 3.6 Due to 2023 being the year of the District Elections, it is proposed to push the Annual meeting back a few weeks to ensure that any changes to the membership can be agreed by each partner authority prior to the meeting.
- 3.7 Currently all meetings are held on Thursdays at 3.30pm and are held in rotation around each of the Partnership authorities.

4. NEXT STEPS

- 4.1 Members are asked to consider the dates detailed in the appendices and notify the Committee Secretary of any issues.
- 4.2 Once the dates are agreed, the Committee Secretary will book the venues and confirm the dates and locations to the Committee Members.

APPENDIX 1

<u>DRAFT SCHEDULE OF QUARTERLY MEETINGS – THE LEICESTERSHIRE PARTNERSHIP</u> <u>JOINT COMMITTEE REVENUES AND BENEFITS</u>

2022/23

| Thursday, 8 September 2022 | 3.30pm, location to be confirmed |
|----------------------------|----------------------------------|
| Thursday, 24 November 2022 | 3.30pm, location to be confirmed |
| Thursday, 19 January 2023 | 3.30pm, location to be confirmed |
| Thursday, 30 March 2023 | 3.30pm, location to be confirmed |

2023/24

Annual Meeting Thursday, 6 July 2023 3.30pm, location to be confirmed



FORWARD PLAN FOR JOINT COMMITTEE 2022-23

| Decision | Date of Decision (approx.) | Contacts |
|------------------------------|-------------------------------|---|
| | | |
| Financial Performance Report | September 2022 | Ashley Wilson – Section 151 Officer |
| Performance Report | September 2022 | Sally O'Hanlon – Head of Partnership |
| | | |
| Financial Performance Report | November 2022 | Ashley Wilson – Section 151 Officer |
| Performance Report | November 2022 | Sally O'Hanlon – Head of Partnership |
| | | |
| Budget Setting Report | January 2023 | Ashley Wilson – Section 151 Officer |
| Financial Performance Report | January 2023 | Ashley Wilson – Section 151 Officer |
| Service Plan 2023/24 | January 2023 | Sally O'Hanlon – Head of Partnership |
| Ψerformance Report | January 2023 | Sally O'Hanlon – Head of Partnership |
| | | |
| Financial Performance Report | March 2023 | Ashley Wilson – Section 151 Officer |
| Performance Report | March 2023 | Sally O'Hanlon – Head of Partnership |
| Annual Meeting | | |
| Schedule of meetings | July 2023 | Clare Hammond – Democratic Services Officer |
| Year End Performance Report | July 2023 | Sally O'Hanlon – Head of Partnership |
| Year End Financial Report | July 2023 | Ashley Wilson – Section 151 Officer |

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